

CAMPAIGN TERMS & CONDITIONS Go Niaga Campaign

These Terms and Conditions for Go Niaga Campaign (“Campaign T&C”) shall be read together with the General Terms and Conditions for General “Unifi Business T&C”, “UNI5G Business Mobile T&C” and “FAQ UNI5G Business Mobile” as available in <https://biz.unifi.com.my/> (subject to further changes, at TM’s absolute discretion, without prior notice to Customer), General and Specific Terms and Conditions governing applicable Maybank’s products and services herein. In the event of any discrepancies, this Campaign T&C shall prevail over the above-mentioned T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. By participating in the Campaign, Customer (hereinafter defined) is deemed to have read, understood and agree to bound by the terms and conditions herein and further agree that any decision by TM and Maybank in relation to every aspect of the Campaign shall be final, binding and conclusive.

1. GENERAL

- a) Go Niaga (“Campaign”) is brought to you by TM Technology Services Sdn Bhd (“TM”) (Company No. 200201003726 (571389-H)) and Maybank [collectively refers to Malayan Banking Berhad (Company No 196001000142) and Maybank Islamic Berhad (Company No 200701029411)].
- b) The Campaign shall commence from 12 June 2024 until 31 August 2024 (“Campaign Period”). TM and Maybank may, at its sole and absolute discretion determine, amend or extends the Campaign Period without prior notice to you.
- c) The Campaign offers RM100 cash rebate to Customer that subscribe to both UNI5G Business Mobile Plan and Maybank Tap2Phone (“Campaign Package”) namely;
 - i. **New Customer:** Subscribe to both of the Campaign Package at the same time; or
 - ii. **Existing UNI5G Business Mobile Customer:** Subscribe to Maybank Tap2Phone only.
- d) The Campaign offers minimum initial deposit of RM100 for each sign up of Maybank Islamic SME First Account-i at selected Unifi Stores and Maybank Branches every Tuesday and Wednesday, with activation of the account on any business day within the Campaign Period. This offer is only applicable to:
 - i. **New Maybank SME Customer:** Sign up & activate the account with supporting documents submission; or
 - ii. **Existing Maybank SME First Account (conventional) Customer:** Sign up & activate the account with supporting documents submission.
- e) Customer may subscribe to the Campaign Package via TM and Maybank sales channel available through 30 selected Unifi Stores and 30 selected Maybank branches(as defined in para 3.2.2 Event Location)
- f) “You” or “Customer” shall mean the customers who subscribe to the Campaign Package.

- g) The applicable Maybank products and program for this Campaign shall include Maybank Tap2Phone and QRPaybiz, Maybank Islamic SME First Account-i, SME Digital Financing-i and/or Aspirasi Wanita Program.

2. CAMPAIGN PACKAGE

Unifi Business Mobile Plan	UNI5G Business 39 30GB 4G/5G Data 30GB Hotspot Unlimited calls RM0.15 per SMS	UNI5G Business 69 (comes with FREE 5G Android Device) Unlimited high speed 5G data 60GB 4G data 60GB Hotspot Unlimited calls RM0.15 per SMS	UNI5G Business 99 (comes with FREE 5G Android Devices) Unlimited high speed data 4G + 5G data 100GB hotspot Unlimited calls RM0.15 per SMS
Maybank Islamic Financial Solutions	Business Account <ul style="list-style-type: none"> SME First Account –i Note: Maybank Islamic Berhad is a member of PIDM. SME First Account-i is protected by PIDM up to RM250,000 for each depositor		Payment Acceptance Facilities <ul style="list-style-type: none"> QRPay Biz Tap2Phone
Credit Facilities <ul style="list-style-type: none"> SME Digital Financing-i Aspirasi Wanita Program 			

3. CAMPAIGN OFFERING

3.1 UNI5G Business Mobile Plan

3.1.1 Bill Rebate

- Upon successful subscription of the Campaign Package, Customer will get RM100 cash rebate for the UNI5G Business Mobile bill, in the form of partial RM20 disbursements over a span of five (5) months. The rebate is applicable for any of the UNI5G Business Mobile Plan offered in this Campaign.
- The RM100 cash rebate is limited to first one thousand (1,000) Customer who have subscribe/enrolled and approved in both UNI5G Business Mobile Plan and Maybank Tap2Phone on a first-come-first served basis.
- The partial cash rebate disbursement will commence within thirty (30) days upon successful activation of both UNI5G Business Mobile Plan and Maybank Tap2Phone or on the second month UNI5G Business Mobile Plan bill, whichever is later.
- The cash rebate is not up for exchangeable for cash or any other forms of legal tender.

3.1.2 Free Device

- a. Customer who subscribe to UNI5G Business 69 and UNI5G Business 99 during the Campaign will receive **FREE one (1) 5G Android ZTE Blade A73** (“Device”) and **one (1) 5G Android Vivo Y27 or 5G Android Redmi 13C** respectively, and comes with twenty four (24) months contract.
- b. The Device comes with standard manufacturer warranty and is provided on ‘as-is’ basis, excluding mobile accessories. For any warranty claims related to the Device, Customer is advised to reach the authorized service centers.
- c. TM reserves the absolute right to determine the model, brand, color and specifications of the Device offered under this Campaign.
- d. Customer may collect the Device at any of the Unifi Store listed in para 3.2.2 herein. Alternatively, Customer may also request for TM to courier the Device within seven (7) to fourteen (14) working days to Customer’s registered address.
- e. Customer is required to provide specific name that will receive the Device later. The named person is required to present a valid NRIC for validation and shall be taken as conclusive proof of acceptance, failing which the Customer may not be allowed to collect the Device. Third-party collection is strictly prohibited.
- f. The Device will be delivered to the registered address of both UNI5G Postpaid Biz Plan only. There is no additional charges for delivery of the Device and the delivery service is available nationwide.
- g. The delivery partner will make maximum three (3) delivery attempts of delivery. Parcel will be return back to the warehouse upon failure of delivery to Customer. Customer need to contact Unifi customer service for re-delivery. Failure to do so the order will be cancel by TM, ninety (90) days from the date order created.
- h. Customer is responsible to do self-inspection and testing upon receiving the Device.
- i. The Device offered under this Campaign is supplied by TM’s authorised third party partner. Nonetheless, TM is not liable for any liability claims with regards to the additional feature or service unless with TM prior endorsement.
- a. TM reserves the rights to block the International Mobile Equipment Identity (IMEI) of the Device if Customer commit the following:
 - i. Suspected of fraud or found to have committed fraud or illegal activities;
 - ii. Customer has exceeded the number of device allowed under the Campaign; and/or
 - iii. Reported to TM that the Device is missing or has been stolen and requested to TM to block the IMEI of the Device.

3.2 SME First Account-i

3.2.1 Campaign Mechanics

- a. New SME First Account-i are entitled to minimum initial deposit of RM100; refer as (“Campaign Offer”) when customer sign-up SME First Account-i at the selected Unifi Stores on every Tuesdays and Maybank branches every Wednesday (as defined in para 3.2.2 Event Location).
- b. Activation or placement of SME First Account-i deposit can be executed on any day at the selected Maybank branches.
- c. In order to be entitled for the minimum RM100 initial deposit for SME First Account-i, customer need to present the followings at the selected Maybank branches:

- i. A printed copy of either eDM (electronic Direct Mailer) with customer’s name, company name or registered e-mail address or;
- ii. Unifi or Maybank Campaign leaflet with customer’s name and company name written on the leaflets verified with Maybank personnel’s stamp

3.2.2 Event Location

- a. Customer would be entitled for the Campaign Offerings from selected Unifi Stores and Maybank branches.
 - i) Walk in to the designated 30 locations nationwide, available every Tuesday at Unifi Stores.
 - ii) Walk in to the designated 30 locations nationwide, available every Wednesday at Maybank branches.

Bil.	State	Unifi Stores	Maybank Branches
1.	Wilayah Persekutuan	TMpoint Damansara Utama	Maybank Jalan Bunus
2.		TMpoint Pandan Indah	Maybank Wisma Genting
3.		TMpoint KLCC	Maybank KLCC
4.	Selangor	TMpoint Shah Alam	Maybank AEON Mall Shah Alam
5.		TMpoint Kepong	Maybank Kepong
6.		TMpoint Taipan	Maybank USJ Subang Jaya
7.	Negeri Sembilan	TMpoint Seremban	Maybank Seremban – Bandar Tunggal
8.		TMpoint Port Dickson	Maybank Port Dickson
9.	Kedah/Perlis	TMpoint Sungai Petani	Maybank Sungai Petani – Central Square Complex
10.		TMpoint Unifi Store Alor Setar	Maybank Alor Star Main
11.	Pulau Pinang	TMpoint Butterworth	Maybank Bdr Perda, Bkt Mertajam
12.		TMpoint Jalan Burmah	Maybank Penang Road (KOMTAR)
13.		TMpoint Bayan Baru	Maybank Bayan Lepas
14.	Melaka	TMpoint Melaka	Maybank Melaka Raya
15.		TMpoint MITC	Maybank Melaka Main
16.	Johor	TMpoint Pelangi	Maybank Taman Pelangi
17.		TMpoint Pasir Gudang	Maybank Pasir Gudang
18.		TMpoint Skudai	Maybank Skudai
19.	Perak	TMpoint Taiping	Maybank Taiping
20.		TMpoint Ipoh	Maybank Bercham
21.	Kelantan	TMpoint Kota Bharu	Maybank Kota Bharu
22.		TMpoint Pasir Mas	Maybank Kubang Kerian
23.	Pahang	TMpoint Kuantan	Maybank Jalan Tun Ismail (EIK Bukit Ubi)
24.		TMpoint Mentakab	Maybank Mentakab
25.	Terengganu	TMpoint Kuala Terengganu	Maybank Kuala Terengganu
26.		TMpoint Kemaman	Maybank Kemaman
27.	Sabah	TMpoint Sadong Jaya	Maybank Karamuning – Bangunan Maybank
28.		TMpoint Tawau	Maybank Tawau
29.	Sarawak	TMpoint Batu Lintang	Maybank Wisma Satok
30.		TMpoint Miri	Maybank Miri

4. CHARGES AND BILLING

- a) Customer who subscribe to this Campaign will get two (2) separate bills following each Unifi and Maybank Islamic service's monthly bill cycle:-
 - i. UNI5G Business Mobile Plan bill; and
 - ii. Maybank Islamic's Tap2Phone/ monthly charges.
- b) Customer will need to make separate payments accordingly to their subscriptions and is subject to different credit limit.

5. TERMINATION

- a) The termination of UNI5G Business Mobile Plan need to be requested via Unifi Care Crew, Live Digital Agent or walk-in to Unifi Store only. Customers who subscribed to UNI5G Business Mobile Plan and seek to terminate the services shall comply with the existing mobile termination process.
- b) The cash rebate associated with the mobile plan will be discontinued completely for services terminated under the Campaign.
- c) Specifically for Customer that subscribe to UNI5G Business 69 or UNI5G Business 99, early termination penalty will be imposed for any early termination which shall be calculated based on the difference of Device recommended retail price (RRP) and the discounted Device selling price will apply. The shorter the balance period of the contract, the lesser the amount of penalty will be charged to Customer.
- d) The early termination penalty will be applicable in the event Customers commit the following actions:
 - i. Downgrade of UNI5G Business Plan;
 - ii. Voluntary suspension of UNI5G Business;
 - iii. Early termination of the contract;
 - iv. Port out to other mobile service provider; and/or
 - v. Fraud.

6. GENERAL TERMS & CONDITIONS

- a) TM and Maybank reserve the right to withdraw, cancel, suspend, or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time. Prior written notice of at least twenty one (21) days ("day" shall have the same meaning as calendar day) will be given by Maybank through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank for any withdrawal, cancellation, suspension, or termination or variation to the Terms & Conditions. It shall be the responsibility of the Customers to be informed of or otherwise seek out any such notice validly posted.

- b) If there is any dispute or non-receipt of the Campaign Offering, Customer are required to contact Maybank Customer Service at 1300-80-8668 or Unifi Contact Center at 100, within three (3) months after the Campaign Period. No request shall be entertained thereafter.
- c) By participating in this Campaign, Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) Alternatively, Customer may also access information about this Campaign from Unifi portal at <https://biz.unifi.com.my/go-niaga> for more details of the Campaign.
- e) Maybank/TM and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank/TM for the purposes of this Campaign) shall not be liable to Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or Terms and Conditions GO NIAGA CAMPAIGN) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank/TM.
- f) Maybank/TM shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank/TM.
- g) Maybank/TM may disqualify/reject any Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- i) For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696 8668 or Unifi Contact Center at 100. Alternatively for feedback and/or complaints, Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.

7. CONFIDENTIALITY

- a) Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM shall apply. For reference, please visit <https://unifi.com.my/mobile/postpaid/assets/doc/Privacy%20Statement.pdf>.

- b) By participating in this Campaign, Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

- c) In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank/TM for: a) the purposes of the Campaign; and b) marketing and promotional activities conducted by Maybank/TM, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Customers agree to co-operate and participate in all advertising and publicity activities of Maybank/TM in relation to the Campaign.

[End of Terms and Conditions]

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