### Unifi and Maybank Islamic Berhad (MIB) collaboration

The synergistic collaboration aimed at introducing the first Islamic Banking as a Service (BaaS) in Malaysia.

This collaboration comprises both parties' ongoing efforts to establish an environment that encourages the growth of SMEs.

Designed for micro and small enterprises, this collaboration combines the best of MIB's diverse financial services and TM's secure UNI5G mobile packages, creating seamless access and experiences for today's digital customers.

### Q1) What is Go Niaga plan all about?

It is a package that includes Unifi's mobile postpaid services for businesses and essential banking solutions from Maybank Islamic, specifically designed for the young entrepreneurs to efficiently run their businesses. Following are the services/solutions that you can enjoy from this bundle:

### **Mobile Packages:**

- UNISG Business 99 (comes with FREE 5G android device)
- UNISG Business 69 (comes with FREE 5G android device)
- UNI5G Business 39
- All UNI5G Business mobile plans

### **Maybank Banking Solutions:**

- Tap2Phone
- SME First Account-i
- QRPayBiz
- SME Digital Financing-i
- Aspirasi Wanita Program

### Q2) What benefits can I receive upon signing up?

Subscribe to UNISG Business 69, enjoy a free 5G android device ZTE Blade A73 or UNISG Business 99 and gets Vivo Y27 5G or Redmi 13C 5G.

With your free ZTE Blade A73, you could enjoy Maybank Tap2Phone solution to enable cloud POS on your device, and start accepting debit and credit card payment without any additional accessories needed. Exclusive for Unifi customer, upon signing up, you will enjoy RM100 cash rebate credited into your UNI5G Business Mobile bill.

Besides, you could also enjoy lower minimum initial deposit of RM100 instead of RM 1,000 if you open SME First Account-i during the campaign period.

### Q3) What is the duration of campaign period?

12<sup>th</sup> June 2024 to 31<sup>st</sup> August 2024.

### Q4) How do I receive the RM100 UNI5G Business Mobile rebate if I successfully registered for Maybank Tap2Phone services?

Unifi will rebate the RM 20 cash rebate in the next 5 months in the next UNI5G Business Mobile Monthly Bill statement. The cash rebate will be ceased if customer decided to terminate the UNI5G Business Mobile Plan subscription.

# Q5) If I am an existing Unifi Consumer Data Plan or fixed line subscriber, am I entitled for the RM 100 UNI5G Business Mobile rebate if I successfully registered for the Maybank Tap2Phone facility?

New or Existing UNI5G Business Mobile subscribers will be entitled to the RM100 cash rebate on the first come, first served basis up to 1,000 registered Tap2Phone services through this collaboration during campaign period at the selected locations.

### Q6) Where are the location & address if I want to enquire further or sign up for the packages?

Visit any of the 30 selected Unifi Stores (on every Tuesday) or 30 selected Maybank branches (on every Wednesday) during the campaign period.

Bil.	State	Unifi Stores	Maybank Branches
1.		TMpoint Damansara Utama	Maybank Jalan Bunus
2.	Wilayah Persekutuan	TMpoint Pandan Indah	Maybank Wisma Genting
3.		TMpoint KLCC	Maybank KLCC
4.		TMpoint Shah Alam	Maybank Shah Alam
5.	Selangor	TMpoint Kepong	Maybank Kepong
6.		TMpoint Taipan	Maybank USJ Subang Jaya
7.	Negeri Sembilan	TMpoint Seremban	Maybank Seremban – Bandar Tunggal
8.		TMpoint Port Dickson	Maybank Port Dickson
9.	Kedah/Perlis	TMpoint Sungai Petani	Maybank Sungai Petani – Central Square Complex
10.		TMpoint Unifi Store Alor Setar	Maybank Alor Star Main
11.		TMpoint Butterworth	Maybank Bdr Perda, Bkt Mertajam
12.	Pulau Pinang	TMpoint Jalan Burmah	Maybank Penang Main
13.		TMpoint Bayan Baru	Maybank Bayan Lepas
14.	Melaka	TMpoint Melaka	Maybank Melaka Raya
15.		TMpoint MITC	Maybank Melaka Main
16.		TMpoint Pelangi	Maybank Taman Pelangi
17.	Johor	TMpoint Pasir Gudang	Maybank Bdr Baru Permas Jaya
18.		TMpoint Skudai	Maybank Skudai
19.	Perak	TMpoint Taiping	Maybank Taiping
20.		TMpoint Ipoh	Maybank Bercham
21.	Kelantan	TMpoint Kota Bharu	Maybank Kota Bharu
22.		TMpoint Pasir Mas	Maybank Kubang Kerian
23.	Pahang	TMpoint Kuantan	Maybank Berserah
24.		TMpoint Mentakab	Maybank Mentakab
25.	Terengganu	TMpoint Kuala Terengganu	Maybank Kuala Terengganu
26.		TMpoint Kemaman	Maybank Kemaman

27.	Sabah	TMpoint Sadong Jaya	Maybank Karamunsing – Bangunan Maybank
28.		TMpoint Tawau	Maybank Tawau
29.	Sarawak	TMpoint Batu Lintang	Maybank Wisma Satok
30.		TMpoint Miri	Maybank Miri

### Q7) How can I apply for the minimum initial deposit of RM100 for the SME First Account-i opening?

Recommended to visit any of the selected 30 Maybank branches on any Wednesday during the campaign period and you will be guided by Maybank staff on the ground to apply for the account opening. Please ensure you select any of the selected 30 Maybank branches as your preferred branch in the application. Once you applied, complete the account activation at the selected Maybank branch and present the printed campaign email to Maybank staff to entitle for the RM100 minimum initial deposit. Alternatively, if you don't have the printed campaign email with you, you may request for the authorized leaflet from Maybank staff during your visit to the branch on any Wednesday during the campaign period.

## Q8) Is there a pre-requisite condition that I have to subscribe UNISG Business Mobile in order to enjoy the minimum initial deposit of RM100 for the SME First Account-i opening?

No. There is no pre-requisite to subscribe to UNISG Business Mobile Plan in order to enjoy the minimum initial deposit of RM 100 for the opening of SME First Account-i.

# Q9) If I have registered SME First Account-i at the selected locations, can I bring my supporting documents & perform verification at the branch any day besides the event day to be entitled for the minimum initial deposit of RM100 instead of RM1,000?

Yes, you can. If you apply for the SME First Account-i on any Tuesday at 30 Unifi Stores or any Wednesday at 30 Maybank Branches, you can activate & place minimum initial deposit of RM100 after the document submitted & verified.

### Q10) Does every walk-in customers entitled for the minimum RM100 initial deposit placement at the selected locations on the event day?

Yes and you may obtain authorized leaflet from Maybank sales staff with your full name and company name written on the leaflet or email sent by Maybank or Unifi to be entitled for the minimum initial deposit of RM100.

## Q11) If I have forwarded the email to my friend & my friend is interested to open SME first account-i with minimum initial deposit of RM100, what does my friend needs to do?

Your friend need to walk-into any of the selected 30 Maybank branches on any Wednesday to obtain an authorized leaflet recommendation from Maybank sales staff in order to be entitled for the minimum initial deposit of RM100.

### Q12) If I am an existing SME First Account (Conventional) customers, do I entitled for minimum initial deposit of RM100 if I open SME First Account-i?

Yes and you may obtain authorized leaflet recommendation from Maybank sales staff or email sent by Maybank/ Maybank Islamic or Unifi to be entitled for the minimum initial deposit of RM100.

Q13) If I am an existing Maybank consumer customers, do I need to perform verification at the selected 13 Maybank branches for the opening of SME First Account-i? The Maybank has already verified me during my individual account opening.

Yes. This is because all company directors need to perform verification at the branch to open SME First Account-i. This applies the same for sole-proprietorship and partnership.

Q14) If I apply for SME First Account-i via online & have chosen any of the selected 13 Maybank branches but later I decide to activate my account in another Maybank branch that are not the home branch that I have chosen earlier during my online application. Is it allowable?

No. You have to place minimum initial deposit of RM100 at the same selected 30 Maybank branches that you have chosen during the SME First Account-i application to perform the verification & activation of account in order to enjoy the minimum initial deposit of RM100.

#### Q15) Who is eligible to subscribe to the UNI5G Business Mobile Plan?

All Malaysian businesses with valid Business Registration Number (BRN) are eligible to subscribe to the package.

#### Q16) What documents do I need to bring during the UNISG Business Mobile Plan registration?

- Eligible applicants are required to bring valid documentations and other company details as below:
  - Photocopy of company director/authorised signatory's NRIC (both sides)/ Passport (for Non-Malaysians)
  - o If you're an existing TM customer, please bring along your latest bill that is registered under your company name/Business Registration Number (BRN)
  - o Company Authorisation Letter for non-director authorised signatory
  - Original or certified true copy of certified documents (whichever applicable):

<b>Business Applicants</b>	Documents	
Private Company	i) Return for allotment of shares / Form 24, ii) Notification of change in the Register of Members / Form 49, iii) Users' Registration / Form 9 iv) Super form for Single Director Ownership	
Sole Proprietor	Form D & A	
Partnership	Form D & B	

NGO/Association/ Corporation/ Embassy/ Government	Documents issued by relevant authorities
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### Q17) Do I need to subscribe for every solution or banking product in Go Niaga Package?

No, you do not need to subscribe to all solutions or banking products in Go Niaga Package. You can pick and choose any solution or banking products that meets your need.

### Q18) If I am an existing Unifi broadband customer, can I apply for Go Niaga Package?

Yes, you may apply for Go Niaga Package if you are an existing Unifi broadband customer.

### Q19) If I am existing Unifi Mobile customer, can I apply for Go Niaga Package?

Yes, you may apply for Go Niaga Package. If you are on individual plan, you may subscribe for Go Niaga Package and change your individual plan to business plan.

#### Q20) If I am an existing UNI5G Business Mobile Plan customer, can I still get the cash rebate?

Yes, you will be eligible for the cash rebate by signing up the Maybank Tap2Phone solution.

### Q21) May I enroll or sign up UNI5G Business Mobile Plan on behalf of my company?

Yes, you may. However, directors are required to visit to the nearest Maybank branches in person for verification purposes as part of the sign-up process.

### Q22) Where can I access more information about these product offerings?

Refer Unifi website at <a href="mailto:biz.unifi.com.my/goniaga">biz.unifi.com.my/goniaga</a>

Refer to Maybank website at maybank.my/goniaga

### Q23) For any issues or further enquiries, please get in touch with our team via the following channels

Regarding Unifi Mobile Postpaid: Contact TM 100, refer <u>FAQ UNI5G Business Mobile</u>, or visit website at <u>biz.unifi.com.my/goniaga</u>

Regarding Maybank Islamic product: Contact 1-300-80-8668 or visit website at <a href="maybank.my/goniaga">maybank.my/goniaga</a> or e-mail to <a href="maybank.com.my">smecustomercare@maybank.com.my</a>