

Unifi and Maybank Islamic Berhad (MIB) collaboration

We are excited to announce that Unifi and Maybank Islamic Berhad (MIB) have teamed up to launch Islamic Banking as a Service (BaaS) in Malaysia. This collaboration aims to support medium enterprises like yours in the growth journey by offering seamless access to a wide range of financial services along with secure UNI5G mobile packages.

This collaboration is specifically tailored for micro and small businesses like yours, combining MIB's services with our reliable UNI5G mobile packages to provide you with the best of both worlds.

The introduction of Go Niaga X is an addition to our Go Niaga 2.0 initiative. It features an offer where you can enjoy a waiver on device payments based on your plan when you switch over to our service.

By teaming up with Unifi and MIB, you will gain access to customized services and innovative mobile solutions that will simplify the management and expansion of your business in today's digital landscape.

Q1) What is Go Niaga plan all about?

The Go Niaga plan is all about making your business journey smoother and more efficient. It is a special package that combines Unifi's mobile postpaid services with essential banking solutions from Maybank Islamic. This plan is designed specifically for young entrepreneurs like you, to help you run your business with ease. Here are the services and solutions you can enjoy with this bundle:

Mobile Packages:

- UNI5G Business 99 (comes with FREE 5G android device)
- UNI5G Business 69 (comes with FREE 5G android device)
- UNI5G Business 39
- All UNI5G Business mobile plans

Maybank Banking Solutions:

- Tap2Phone
- SME First Account-i
- QRPayBiz
- SME Digital Financing-i
- Aspirasi Wanita Program

Q2) What benefits can I receive upon signing up?

When you sign up for the UNI5G Business 69 plan, you will get a free 5G Android device, either the Samsung Galaxy A06 or the Redmi 13C. If you choose the UNI5G Business 99 plan, you will receive either the Samsung Galaxy A16 or the Realme 14x.

With your free device, you can enjoy the Maybank Tap2Phone solution, turning your device into a cloud POS system. This lets you start accepting debit and credit card payments without any additional accessories.

As a special bonus for Unifi customers, you will also receive a RM100 cash rebate credited directly to your UNI5G Business Mobile bill upon signing up.

Plus, if you open an SME First Account-i during the campaign period, you will benefit from a lower minimum initial deposit of just RM100, instead of the usual RM1,000. And if you are switching from another telco, you may be eligible for a waiver on the upfront payment for free devices, depending on the plan you choose (terms and conditions apply).

Q3) What is the duration of campaign period?

12th June 2024 to 30th April 2025.

Q4) How do I receive the RM100 UNI5G Business Mobile rebate if I successfully registered for Maybank Tap2Phone services?

Once you have successfully registered for Maybank Tap2Phone services, we will automatically apply a RM20 cash rebate to your UNI5G Business Mobile bill each month for the next 5 months. Just keep your subscription active to enjoy the full rebate. If you decide to terminate your UNI5G Business Mobile plan, the cash rebate will stop.

Q5) Can I still receive the RM100 UNI5G Business Mobile rebate if I'm already a Unifi Consumer Data Plan or fixed line customer and successfully register for the Maybank Tap2Phone service?

Yes, you can! Both new and existing UNI5G Business Mobile customers are eligible for the RM100 cash rebate. Keep in mind that this offer is available on a first-come, first-served basis and is limited to the first 1,000 customers who register for Tap2Phone during the promotion period at selected locations.

Q6) Where can I go to enquire further or sign up for the packages?

You can visit any of the 30 selected Unifi Stores every Tuesday or 30 selected Maybank branches every Wednesday during the campaign period.

Bil.	State	Unifi Stores	Maybank Branches
1.	Wilayah Persekutuan	TMpoint Muzium	Maybank Jalan Bunus
2.		TMpoint Pandan Indah	Maybank Wisma Genting
3.		TMpoint KLCC	Maybank KLCC
4.		TMpoint Taipan	Maybank USJ Subang Jaya
5.	Selangor	TMpoint Shah Alam	Maybank AEON Mall Shah Alam
6.		TMpoint Kepong	Maybank Kepong
7.	Negeri Sembilan	TMpoint Seremban	Maybank Seremban – Bandar Tunggal
8.		TMpoint Port Dickson	Maybank Port Dickson
9.	Kedah/Perlis	TMpoint Sungai Petani	Maybank Sungai Petani – Central Square Complex
10.		TMpoint Unifi Store Alor Setar	Maybank Alor Star Main
11.	Pulau Pinang	TMpoint Butterworth	Maybank Bdr Perda, Bkt Mertajam
12.		TMpoint Jalan Burmah	Maybank Penang Road (KOMTAR)

13.		TMpoint Bayan Baru	Maybank Bayan Lepas
14.	Melaka	TMpoint Melaka	Maybank Melaka Raya
15.		TMpoint MITC	Maybank Melaka Main
16.		TMpoint Pelangi	Maybank Bandar Baru Uda
17.	Johor	TMpoint Pasir Gudang	Maybank Pasir Gudang
18.		TMpoint Skudai	Maybank Skudai
19.	Perak	TMpoint Taiping	Maybank Taiping
20.		TMpoint Ipoh	Maybank Bercham
21.	Kelantan	TMpoint Kota Bharu	Maybank Kota Bharu
22.		TMpoint Pasir Mas	Maybank Kubang Kerian
23.	Pahang	TMpoint Kuantan	Maybank Jalan Tun Ismail (EIK Bukit Ubi)
24.		TMpoint Mentakab	Maybank Mentakab
25.	Terengganu	TMpoint Kuala Terengganu	Maybank Kuala Terengganu
26.		TMpoint Kemaman	Maybank Kemaman
27.	Sabah	TMpoint Sadong Jaya	Maybank Karamunsing – Bangunan Maybank
28.		TMpoint Tawau	Maybank Tawau
29.	Sarawak	TMpoint Batu Lintang	Maybank Wisma Satok
30.		TMpoint Miri	Maybank Miri

Q7) How can I apply for the RM100 minimum initial deposit for opening an SME First Account-i?

To apply for the RM100 minimum initial deposit, simply visit any of the 30 selected Maybank branches on a Wednesday during the campaign period. The friendly Maybank staff will guide you through the account opening process.

Be sure to select one of the designated branches when you apply. After completing your application, finish the account activation at the same branch and present the printed campaign email to the staff to qualify for the RM100 deposit. If you don't have the printed campaign email, just ask for the authorized leaflet from Maybank staff during your visit on any Wednesday during the campaign period.

Q8) Do I need to subscribe to the UNI5G Business Mobile Plan to get the RM100 minimum initial deposit for opening an SME First Account-i?

No, you don't need to subscribe to the UNI5G Business Mobile Plan to enjoy the RM100 minimum initial deposit for opening an SME First Account-i. You can benefit from the deposit offer without any additional subscription requirements.

Q9) If I register for the SME First Account-i at the selected locations, can I bring my supporting documents and perform verification at the branch on a different day to qualify for the RM100 minimum initial deposit instead of RM1,000?

Yes, you can. If you register for the SME First Account-i at one of the selected locations, you can bring your supporting documents and complete the verification process on any day after the event day. Just make sure to visit the branch on a Tuesday at one of the 30 Unifi Stores or on a Wednesday at one of the 30 Maybank branches to activate your account and qualify for the RM100 minimum initial deposit.

Q10) Am I entitled to the RM100 minimum initial deposit if I walk into the selected locations on the event day?

Yes, you are. When you visit the selected locations on the event day, you will need to obtain an authorized leaflet from the Maybank sales staff with your full name and company name written on it. Alternatively, you can use the email sent by Maybank or Unifi. With this leaflet or email, you will qualify for the RM100 minimum initial deposit.

Q11) If I forward the email to a friend and they are interested in opening an SME First Account-i with the RM100 minimum initial deposit, what should they do?

Your friend should visit any of the 30 selected Maybank branches on a Wednesday. They will need to obtain an authorized leaflet from the Maybank sales staff to qualify for the RM100 minimum initial deposit. Just make sure they mention your referral and show the leaflet or email to get the benefit.

Q12) If I already have an SME First Account (Conventional), can I still get the RM100 minimum initial deposit when I open an SME First Account-i?

Yes, you can. To qualify for the RM100 minimum initial deposit, just obtain an authorized leaflet from Maybank sales staff or use the email sent by Maybank, Maybank Islamic, or Unifi. This will ensure you receive the special deposit offer.

Q13) If I'm already a Maybank consumer customer, do I still need to perform verification at one of the selected 13 Maybank branches to open an SME First Account-i, even though Maybank has already verified me for my individual account.

Yes, you will need to perform verification at one of the selected 13 Maybank branches. This requirement applies to all company directors, sole proprietors, and partners to open an SME First Account-i, even if you have been previously verified for an individual account. It helps ensure everything is in order for your business account.

Q14) If I apply for an SME First Account-i online and choose one of the selected 13 Maybank branches, can I activate my account at a different branch that is not the one I selected?

Unfortunately, you need to complete your account activation and place the RM100 minimum initial deposit at the same branch you selected during your online application. This ensures that you receive the RM100 deposit benefit and that everything is processed smoothly.

Q15) Who can subscribe to the UNI5G Business Mobile Plan?

If you are a Malaysian business with a valid Business Registration Number (BRN), you are eligible to subscribe to the UNI5G Business Mobile Plan.

Q16) What documents do I need to bring when registering for the UNI5G Business Mobile Plan?

- To register for the UNI5G Business Mobile Plan, please bring the following documents:
 - A photocopy of the company director's or authorized signatory's NRIC (both sides) or passport (for non-Malaysians).
 - If you are already a TM customer, bring your latest bill registered under your company name or Business Registration Number (BRN).
 - A Company Authorization Letter if someone other than the director is signing.
 - Original or certified true copies of any other relevant documents:

Business Applicants	Documents
Private Company	i) Return for allotment of shares / Form 24, ii) Notification of change in the Register of Members / Form 49, iii) Users' Registration / Form 9 iv) Super form for Single Director Ownership
Sole Proprietor	Form D & A
Partnership	Form D & B
NGO/Association/ Corporation/ Embassy/ Government	Documents issued by relevant authorities

Q17) Do I need to subscribe to all solutions or banking products in the Go Niaga Package?

No, you don't need to subscribe to everything in the Go Niaga Package. Feel free to pick and choose the solutions or banking products that best suit your needs.

Q18) If I am an existing Unifi broadband customer, can I apply for the Go Niaga Package?

Yes, you can apply for the Go Niaga Package even if you are an existing Unifi broadband customer.

Q19) If I am existing Unifi Mobile customer, can I apply for Go Niaga Package?

Yes, you can apply for the Go Niaga Package. If you are on an individual plan, you can switch to a business plan and apply for the Go Niaga Package.

Q20) If I am an existing UNI5G Business Mobile Plan customer, can I still get the cash rebate?

Yes, you are still eligible for the cash rebate if you sign up for the Maybank Tap2Phone solution.

Q21) Can I enroll or sign up for the UNI5G Business Mobile Plan on behalf of my company?

Yes, you can. Just keep in mind that company directors need to visit a Maybank branch in person for verification as part of the sign-up process.

Q22) Where can I find more information about these product offerings?

You can get all the details on our Unifi website at biz.unifi.com.my/goniaga or check out Maybank's website at maybank.my/goniaga

Q23) If I have any issues or further questions, how can I get in touch with your team?

For any questions about Unifi Mobile Postpaid, you can contact TM at 100, check the [FAQ UNI5G Business Mobile](#) section for UNI5G Business Mobile, or visit our website at biz.unifi.com.my/goniaga.

If you have inquiries about Maybank Islamic products, reach out to them at 1-300-80-8668, visit their website at maybank.my/goniaga, or email them at smecustomercare@maybank.com.my

Q24) What are the terms and conditions for Go Niaga X?

You can find the full terms and conditions at biz.unifi.com.my/goniaga. To qualify for the Device Upfront Payment, make sure you:

1. Port in from your current telco to Unifi Mobile
2. Provide your BRN certificate / Copy of your IC
3. Share your past 3 months of e-bills from your previous telco
4. Have a good payment history with no outstanding bills.
5. Choose a mobile plan with a monthly commitment of at least RM60

Q25) On which plans is the Device Upfront Payment waiver available?

The Device Upfront Payment waiver is available for the following plans:

1. UNI5G Postpaid 69
2. UNI5G Postpaid 99
3. UNI5G Postpaid Family 129
4. UNI5G Postpaid Family 159
5. UNI5G Postpaid Family 189
6. UNI5G Business 69
7. UNI5G Business 99
8. UNI5G Business Circle 129
9. UNI5G Business Circle 159
10. UNI5G Business Circle 189

Applicable for both CIP (UNI5G Postpaid) and CCP (UNI5G Business) package

	RM39	RM69	RM99	RM129	RM159	RM189
Device	SIM only	SIM only & SIM with Device				
Contract	-	24 months if bundled with device				
Calls	Unlimited					
Text	Pay As You Use					
Hotspot	30GB	60GB	100GB	150GB	200GB	250GB
FREE Device	-	Samsung Galaxy A06 Redmi 13C	Samsung Galaxy A16 Realme 14x	Honor X7b Realme 12X Redmi Note 13	Vivo Y100 Samsung Galaxy A15 Realme 12	Redmi Note 13 Pro
Device Upfront Payment	-	WAIVED				