GENERAL TERMS AND CONDITIONS FOR UNIFI TV BIZ PACK(S) SUBSCRIPTION
(hereinafter referred to as "Terms and Conditions")

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE YOU SUBSCRIBE TO ANY OF THE UNIFI TV BIZ PACK(S) OFFERED BELOW. THESE TERMS AND CONDITIONS SHALL BE READ TOGETHER WITH THE TERMS AND CONDITIONS FOR UNIFI BUSINESS BROADBAND SUBSCRIPTION EXCEPT IN THE CASE OF STANDALONE UNIFI TV BIZ PACK(S) SUBSCRIBER, INCLUDING THE FREQUENTLY ASKED QUESTIONS (FAQ).

BY SUBSCRIBING TO ANY OF THE UNIFI TV BIZ PACK(S), YOU ARE DEEMED TO HAVE READ, UNDERSTOOD AND ACCEPTED TO BE BOUND BY BOTH TERMS AND CONDITIONS. IN THE EVENT OF ANY CONFLICT BETWEEN THIS TERMS AND CONDITIONS AND THE TERMS AND CONDITIONS FOR UNIFI BUSINESS BROADBAND, THIS TERMS AND CONDITIONS SHALL PREVAIL.

1. DEFINITIONS

1.1 In this Terms and Conditions, the following words and expressions shall have the following meanings:

"**Intellectual Property Rights**" shall means patents, trademarks, service marks, trade names, registered designs, designs, copyrights and other forms of intellectual or industrial property, know-how, inventions, formulae, confidential or secret processes, trade secrets and confidential information, and any other protected rights and assets, and any licenses and permissions in connection therewith, in each case in any part of the world and whether or not registered or registrable and for the full period thereof and all extensions and renewals thereof, and all applications for registration in connection with the foregoing;

"**Minimum Subscription Period**" means the minimum period of subscription of any pack as determined by TM. For the avoidance of doubt, the minimum subscription period of the Unifi TV Biz Pack(s) shall be as determined in Clause 5 below;

"**New Unifi TV Biz Pack(s)**" means the Unifi TV Biz Pack(s) introduced by TM from October 2026, comprising the Sports Pack, Prime Pack and All-in-One Pack.

"**Personal Data**" means personal data having the meaning ascribed under the Personal Data Protection Act 2010 (PDPA);

"Previous Unifi TV Biz Pack(s)" means the Unifi TV Biz Pack(s) offered by TM to Subscribers prior to October 2026, comprising the Sports Pack, Corporate Pack and Fun Pack.

For the avoidance of doubt, any Subscriber who subscribed to a Previous Unifi TV Biz Pack shall continue to be governed by and subject to the terms and conditions applicable to such Previous Unifi TV Biz Pack subscription until the expiry or termination of such subscription, unless otherwise agreed by TM.

"**Subscriber**" means any person or entity who subscribes to the Unifi TV Biz Pack(s), whether as new or existing Unifi Service subscriber or as a standalone subscriber to the Unifi TV Biz Pack;

"**Subscription Period**" means the period of time when the Subscribers opt-in for the Unifi TV Pack(s) for the first time until the period of time when the subscription is terminated either by TM or the Subscribers;

"**TM**" means TM Technology Services Sdn Bhd (Company No. 200201003726(571389 H)), a company incorporated in Malaysia and having its registered address at Level 51, North Wing, Menara TM, Jalan Pantai Baharu, 50672 Kuala Lumpur, Malaysia. TM Technology Services Sdn Bhd is a wholly owned subsidiary of Telekom Malaysia Berhad (Company No. 200201003726 (128740-P)) who is in the business to provide the services in relation to the Unifi TV Biz Pack(s) to the Subscribers;

"**Unifi TV Box**" means a device that will allow Subscribers to receive media content of Unifi TV and/or TM's Over The Top (OTT) partners' content on television;

"**Unifi Service**" means the service provided by TM which is a service consisting of the following components: HSBB Internet access service ("Internet"), Voice over internet (VOIP) service ("Voice") and a choice between Internet Protocol Television ("IPTV") (currently referred to as Unifi TV) and/or any other TM's services, at TM's discretion; and

"**Unifi TV Biz Pack(s)**" means the Previous Unifi TV Biz Pack(s) and the New Unifi TV Biz Pack(s) offered or previously offered by TM to the Subscriber(s), as specified on the Unifi Business website, as may be updated by TM from time to time and as specified in Appendix A of these Terms and Conditions.

1.2 The headings, introductory provisions, definitions, provisions, appendices and other contents of these Terms and Conditions shall form part of and be read together as one document and shall have full force and effect in relation to the Subscriber and the subscription to the Unifi TV Biz Pack, as applicable.

1.3 Words and expressions denoting the singular include plural numbers and word and expressions denoting the plural shall include the singular number unless the context otherwise require.

1.4 Word denoting natural persons include bodies corporate, partnerships, sole proprietorship, joint ventures and trusts.

1.5 The expression "him" or any other expressions appear herein shall be deemed to include the masculine, feminine, plural thereof where the context so admits.

1.6 TM and the Subscriber may be collectively referred to as the "Parties" and individually as the "Party" as the context may require. The Subscriber may also be referred to individually as "you" and "yours" as the context may requires.

2. UNIFI TV BIZ PACK(S)

2.1 The content line up details of the Unifi TV Biz Pack(s) are available at https://biz.unifi.com.my/products/unifi-business-tv and shall be update from time to time, without prior notice at TM's absolute discretion.

2.2 New channels introduced from time to time shall not be included in any Unifi TV Biz Pack(s) subscribed by the Subscriber unless otherwise stated. A separate subscription may be required for access to such new channels.

2.3 The New Unifi TV Biz Pack is an app-based service and does not include a Unifi TV Box. Access to the New Unifi TV Biz Pack shall be through the supported application and compatible device(s). Purchase of Unifi TV Box shall be subject to the terms and conditions available at https://unifi.com.my/tv/tnc/tv-box

2.4 TM may at its discretion, add or remove channel(s) and/or OTT applications ("OTT Service/Streaming Apps") from any Unifi TV Biz Pack(s) and/or change any Unifi TV Biz Pack(s) being offered at any time. No discounts or rebates will be given in these circumstances.

2.5 Where an OTT Service/Streaming Apps is auto provisioned and/or offered as part of and in addition to any New Unifi TV Biz Pack(s), the General Terms and Conditions (for Unifi over-the-top (OTT) App subscription available at https://unifi.com.my/tv/tnc/tv-apps and relevant Frequently Asked Question (FAQ) shall be effective and applicable upon activation of such OTT Service/Streaming Apps.

2.6 In the event of inconsistencies between any of the provision of the General Terms and Conditions (For Unifi Over-The-Top (OTT) App Subscription) and this Terms and Conditions, the General Terms and Conditions (For Unifi Over-The-Top (OTT) App Subscription) shall prevail to the extent of such inconsistencies.

3. MULTI-SCREEN ACCESS

3.1 Each Subscriber to the New Unifi TV Biz Pack(s) is entitled to access and use the Unifi TV Biz Pack(s) on up to two (2) devices simultaneously at no additional charge, as part of the subscription.

3.2 The Subscriber to the New Unifi TV Biz Pack(s) may subscribe for additional screens through their Account Manager or submit the request via our Unifi Business website or MyUnifi app through the self-service option, up to a maximum of five (5) devices simultaneously, subject to an additional charge of RM50.00 per additional screen/access

3.3 For the avoidance of doubt, the maximum number of devices that may access the New Unifi TV Biz Pack simultaneously, including the two (2) devices included in the Biz Pack, shall be five (5) devices.

3.4 The additional charge(s) for the additional screen/access will be reflected in the Subscriber's monthly bill on top of the monthly bill of the Unifi TV Biz Pack(s).

3.5 The maximum device access under Clause 3.3 applies only to the linear channels included in the New Unifi TV Biz Pack and does not apply to any OTT Service/Streaming Apps. The number of devices, concurrent streams or screens permitted for an OTT Service/Streaming Apps shall be subject to the terms and conditions of the relevant OTT Service/Streaming Apps provider.

4. ELIGIBILITY

4.1 The Unifi TV Biz Pack is available to eligible new and existing Unifi Service Subscribers, including standalone Unifi TV Biz Pack(s) Subscribers, subject to applicable subscription requirements, service availability and TM's approval.

4.2 Where applicable, the Subscriber agrees to undergo background checks as may be required by TM for the purpose of applying for or subscribing to this Service. The Customer shall provide TM with any information, documents, records, or authorisations reasonably requested by TM to conduct such background checks.

5. SUBSCRIPTION PERIOD FOR UNIFI TV BIZ PACK(S)

5.1 **Minimum Subscription Period**

a) Subscription to Previous Unifi TV Biz Pack(s) is subject to a Minimum Subscription Period of twenty-four (24) months ("MSP"). Upon expiration of MSP, the subscription of the Previous Unifi TV Biz Pack(s) will automatically continue on a monthly basis until Subscriber chooses to terminate.

b) For the avoidance of doubt, the MSP is separate from and independent of any minimum subscription period applicable to the Subscriber's Unifi Business Broadband service under the Unifi Business T&C. Where the Subscriber subscribes to both services at the same time, the respective minimum subscription periods may run concurrently. Notwithstanding the foregoing, each minimum subscription period shall be treated and enforced separately and the expiry, termination or fulfilment of one minimum subscription period shall not affect the other.

c) There is no MSP for the New Unifi TV Biz Pack(s). Customer can choose to terminate or change to other New Unifi TV Biz Pack(s) on monthly basis.

d) Notwithstanding clause (c) above, where the subscription to the New Unifi TV Biz Pack(s) is bundled with or forms part of any other Unifi product(s) or service(s) that is subject to an MSP, the subscription to the New Unifi TV Biz Pack(s) may be subject to such MSP and any applicable early termination charges or other consequences arising from the termination of such bundled product(s) or service(s), in accordance with the applicable terms and conditions.

5.2 Any request to change from the Previous Unifi TV Biz Pack to the New Unifi TV Biz Pack shall be subject to the applicable MSP and the relevant terms and conditions governing such change. Where applicable, early termination charges, penalties, fees or other charges may be imposed, and the Subscriber shall remain responsible for all outstanding obligations under the Previous Unifi TV Biz Pack.

6. SUBSCRIPTION METHOD

6.1 Subscriber must opt-in to subscribe to Unifi TV Pack(s). The subscription can be made via any of the following methods:

a) Unifi Care Crew (call 100) or Live Chat;

b) Unifi Business Website (https://biz.unifi.com.my/products/unifi-business-tv) ;
c) Any Unifi Store outlet;
d) MyUnifi app/Unifi Universe app;
e) Unifi TV Web
f) TM's authorized resellers.

7. INTELLECTUAL PROPERTY RIGHTS

7.1 All Intellectual Property Rights in and relating to the Unifi TV Biz Pack(s), including any channels, programme content, audiovisual works, software, applications, trademarks, service marks, trade names, logos, images, graphics, text and other materials made available as part of the Unifi TV Biz Pack(s), shall remain vested in TM and/or the relevant third-party content owners, licensors or rights holders, as applicable. Nothing in these Terms and Conditions shall operate to transfer or assign any Intellectual Property Rights to the Subscriber. The Subscriber is granted only a limited, non-exclusive, non-transferable and revocable right to access and use the Unifi TV Biz Pack(s) in accordance with these Terms and Conditions.

7.2 The Subscriber shall use the Unifi TV Biz Pack(s) solely for its internal business operations at the approved premises and shall not copy, reproduce, modify, adapt, distribute, retransmit, rebroadcast, record, make available, sell, sublicense, commercially exploit or otherwise deal with any part of the Unifi TV Biz Pack(s) or its content except as expressly permitted under these Terms and Conditions or by applicable law. The Subscriber shall not use the Unifi TV Biz Pack(s) in any manner that infringes or may infringe any Intellectual Property Rights of TM or any third party.

7.3 The Subscriber acknowledges that the availability of any channel, programme content, OTT Service/Streaming Apps or other content forming part of the Unifi TV Biz Pack(s) is subject to the applicable licensing arrangements between TM and the relevant content owner, licensor or rights holder. TM reserves the right to add, withdraw, replace, suspend, modify or restrict any channel, programme content, OTT Service/Streaming Apps or content offering where required by the applicable licensing arrangements, regulatory requirements or instructions of the relevant content owner, licensor or rights holder, without incurring any liability to the Subscriber.

7.4 The Subscriber acknowledges that TM has obtained the necessary rights and licences from the relevant content owners and licensors to make the content available through the Unifi TV Biz Pack(s). Notwithstanding the foregoing, where the Subscriber exhibits, displays, communicates or otherwise makes available any content accessed through the Unifi TV Biz Pack(s) to the public or within any commercial premises, the Subscriber shall be solely responsible for obtaining and maintaining all licences, consents, approvals and permissions required under applicable laws or by the relevant rights holders, collecting societies or licensing bodies in connection with such use, including any licences relating to the public performance, exhibition or communication of music contained in such content. The Subscriber shall be solely responsible for all fees, charges and royalties payable in connection therewith.

8. CHANGE OF UNIFI TV BIZ PACK(S) SUBSCRIPTION

8.1 Fee will not be charged for a request by Subscriber to upgrade any Previous Unifi TV Biz Pack(s) from lower price package to higher price package.

8.2 A downgrade fee of RM10 (one-time charge) will be applicable upon request by Subscriber to downgrade any Previous Unifi TV Biz Pack(s) from higher priced packages to lower priced packages. **This fee will not be applicable for the New Unifi TV Pack(s).**

8.3 Subscriber is allowed to request for a change of the New Unifi TV Biz Pack(s) once a month and the change of the New Unifi TV Biz Pack shall take effect from the next billing period, unless otherwise specified by TM. Notwithstanding the foregoing, where the New Unifi TV Biz Pack is bundled with or forms part of any other Unifi product(s) or service(s) as part of any campaign, promotion, package or service, any request for change may be subject to the applicable minimum subscription period, fees, charges and/or other terms and conditions of such campaign, promotion, package or service.

8.4 The OTT Service/Streaming Apps options within the New Unifi TV Biz Pack(s) can only be swapped once a month. Subscribers are only allowed to swap to another OTT Service/Streaming Apps within the selected Unifi TV Biz Pack(s) after the thirty (30) days cycle counted from the activation date of the OTT Service/Streaming Apps.

9. UNIFI TV BIZ PACK(S) TERMINATION

9.1 The Subscriber may terminate the Unifi TV Biz Pack at any time, subject to any applicable fees.

9.2 Termination of any Unifi TV Biz Pack(s) can be made at any time via Unifi Care Crew (call 100) or any Unifi Store or Live Chat.

9.3 A termination penalty will be imposed for any termination of Previous Unifi TV Biz Pack(s) by the Subscriber prior to the expiry of MSP. The amount of the termination penalty shall be calculated as follows:

(Monthly Subscription Fee x Number of remaining months)

9.4 The termination penalty amount shall be reflected in the Subscriber’s monthly bill issued by TM.

9.5 Termination penalty is not applicable to the New Unifi TV Biz Pack(s).

9.6 Termination of New Unifi TV Biz Packs(s) shall also terminate any OTT Service/Streaming Apps that is being bundled to it. Upon any re-subscription to the New Unifi TV Biz Pack(s), Subscriber shall be required to reactivate the applicable bundled OTT Service/Streaming Apps, subject to the applicable terms and conditions of such OTT Service/Streaming Apps.

9.7 In the event the Subscriber commits a breach or potential breach of any term herein, TM reserves the right to take necessary action including but not limited to terminating or suspending of any Unifi TV Biz Pack(s) without compensation of any kind to the Subscriber. TM may take all reasonable effort to notify the Subscriber of any breach or potential breach prior to such termination or suspension.

9.8 Upon termination of the Unifi TV Biz Pack, the Subscriber’s subscription shall cease in accordance with the applicable termination provisions of these Terms and Conditions and the applicable General Terms.

9.9 Termination of the Unifi TV Biz Pack shall not affect:

a) any rights or obligations accrued prior to the effective date of termination;
b) the Subscriber's obligation to pay any outstanding charges or any other sums due and payable to TM; or
c) any provision of these Terms Terms & Conditions which is expressly or by implication intended to survive termination.

10. CHARGES AND BILLING

10.1 TM will automatically update the Subscriber billing information in terms of pack name and price upon successful installation and activation of the service.

10.2 For new Unifi Service and standalone Unifi TV Biz Pack(s) Subscriber, upon successful activation of the Unifi TV Biz Pack(s), the pro-rate charges will be reflected in the first billing cycle.

10.3 For existing Unifi Service Subscriber, the pro-rate charges from their previous package will be reflected in the next billing cycle of the new package.

10.4 The pro-rated charges and penalty (if any) shall form part of the amount due under the same bill together with the Unifi TV Biz Pack(s) charges.

10.5 Any ala carte add-on channel upon request by the Subscriber will be part of the bill charges from the activation of the added channel.

10.6 In the event of (i) the Subscriber's default in payment of any monthly bill, or (ii) the discovery of fraud, or reasonable suspicion of fraud, in connection with the Subscriber's use of the Unifi TV Biz Pack, TM reserves the right to terminate the Subscriber's subscription and to impose any applicable charges or penalties.

10.7 TM Credit Limit Terms and Condition apply.

11. REFUSAL OF SUBSCRIPTION

11.1 TM reserves the right to refuse subscription of any individuals that it determines to be acting in breach or potential breach of either Unifi Business Broadband or this Terms and Conditions.

12. CANCELLATION, SUSPENSION OR DELAY

12.1 TM reserves the right to cancel, modify, suspend or delay the subscription of Unifi TV Biz Pack(s) in the event of any unforeseen circumstances beyond its reasonable control. For the avoidance of doubt, any cancellation, modification, suspension or delay by TM shall not entitle the Subscriber to any claim or compensation against TM for any and all loss or damage suffered or incurred by the Subscriber as a direct or indirect result of the said act.

13. DISCLAIMER

13.1 Subscriber acknowledges that although TM may edit, censor or control the content information or data accessed by the Subscriber through Unifi TV Biz Pack(s), TM does not guarantee nor provide any warranties whatsoever that the content in Unifi TV Biz Pack(s) or any information or data accessed by the Subscriber through Unifi TV Biz Pack(s) will not contain the following:

a) Any elements that is contrary to law including but not limited to elements which promotes or encourages, theft, fraud, drug-trafficking, money-laundering or terrorism; or
b) Incites violence, sadism, cruelty or religious hatred; or
c) Contains blatant bigotry; or
d) Promotes, encourages and/or facilitates prostitution, pedophilia and any unnatural acts of a carnal nature; or
e) Contains nudity or is pornographic or excessively obscene, indecent, abusive, offensive or menacing; or
f) Contains any element which may be and/or deemed offensive, obscene, upsetting, seditious or defamatory to the Subscriber.

13.2 The Subscriber shall exercise discretion while viewing the content at all times and TM shall not be held responsible and hereby disclaims any and all liabilities whatsoever with regard to any information or content accessed through Unifi TV Biz Pack(s).

13.3 TM does not warrant that any content within Unifi TV Biz Pack(s), (a) will not be interrupted or error-free, or (b) will be prevented from unauthorised access by third parties. TM does not authorize anyone to make a warranty of any kind on its behalf and the Subscriber should not rely on anyone making such statements.

13.4 The broadcast of any programs on Unifi TV platform shall be subject to the licensed rights granted to TM by the content owners or licensors. TM does not provide any warranty whatsoever that all programs will be broadcasted to the Subscriber at all times. TM reserves the right to review the channels made available in Unifi TV Biz Pack(s) from time to time and/or substitute any channel or content in accordance with the licensed rights and licensed period that have been granted to TM.

13.5 The Subscriber understands and agrees that TM is providing the Unifi TV Biz Pack(s) to the Subscriber on an “AS IS” basis without warranty of any kind, either express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. In no event TM will be liable to the Subscriber for any direct, indirect, consequential or special damages whatsoever suffered by the Subscriber or any other party relating in any way to the use of Unifi TV Biz Pack(s) by the Subscriber or pursuant to any activities contemplated under this Terms and Conditions.

14. INDEMNITY

14.1 Notwithstanding anything to the contrary, the Subscriber will defend, indemnify and hold TM safe and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this Terms and Conditions or the intentionally wrongful or negligent acts or omissions on the part of the Subscriber, in the performance of

or failure to perform its obligations under this Terms and Conditions or in relation to the Subscriber's use of Unifi TV Biz Pack(s) during the subscription period.

14.2 The Subscriber will be responsible for and shall accordingly fully indemnify TM in respect of any breach or threatened breach of any intellectual property rights by the Subscriber and/or any of its representatives, and undertakes to take any and all such action as TM reasonably deems fit and necessary to prevent any threatened breach, or contain the effects of any breach or suspected breach, at the Subscriber's costs.

15. AMENDMENT AND VARIATION

15.1 TM reserves the right to change, amend, delete or add on to this Terms and Conditions at any time without prior written notice and the Subscriber hereby agrees to be bound by such amendments.

16. FORCE MAJEURE

16.1 TM is not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, sabotage, pandemic, epidemic, earthquake, flood, war, labour disputes, civil or military authority, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

17. GOVERNING LAW AND JURISDICTION

17.1 This Terms and Conditions are governed by the laws of Malaysia and any dispute arising out of or in connection thereof shall be subjected to the exclusive jurisdiction of the Malaysian courts.

18. NOTICE OR DELAY

18.1 All notices, demands, requests or other communications which may be or are required to be given, served, or sent by any party to the other party pursuant to this Terms and Conditions shall be in writing and mailed by first-class, registered or certified mail, return receipt requested, postage prepaid, or transmitted by hand delivery or by courier, telegram, facsimile or email to the business address or email address used for subscription of the Unifi TV Biz Pack.

18.2 Notice shall be deemed to have been given in the case of posting, the day after the registered or certified mail receipt has been acknowledged by the recipient; in the case of facsimile, upon successful completion of transmission; in the case of email upon sending; in the case of telegram or hand delivery or courier, the next business day after it has been delivered.

18.3 The Subscriber shall ensure that the business address or email address provided to TM remains valid and accessible and shall promptly notify TM of any change to the same.

18.4 The Subscriber shall be responsible for ensuring that any billing information, notices, updates or other communications sent by TM to the business address or email address are duly received and attended to by the Subscriber.

18.5 TM shall not be responsible for any failure or delay in the Subscriber receiving any billing information, notices, updates or other communications resulting from the Subscriber's failure to update or maintain a valid and active business address or email address.

19. SUBSCRIBER'S PERSONAL DATA AND INFORMATION

19.1 Each Party shall at all times comply with the Personal Data Protection Act 2010 ('PDPA'). Any Personal Data (as defined in PDPA) provided by the Subscribers to TM in connection with the subscription of the Unifi TV Pack shall be kept confidential and is subject to the Privacy Notice of TM (for further information on the Privacy Notice of TM's group of companies, please visit https://www.tm.com.my/sites/default/files/Documents/TM_Privacy_Notice_2021_0.pdf). TM shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of the Personal Data.

19.2 By subscribing to the Unifi TV Biz Pack(s), you have understood and are aware that your Personal Data may be shared by TM with any authorized third party (ies) including but not limited to its affiliates and OTT business partner or content provider ("Authorized Third Party") for the purpose of providing the service to you in the most efficient and effective manner on top of providing the best offering available for you. You as the Subscriber fully consent and allow TM to share your Personal Data to the Authorized Third Party for the provision of such service.

20. SEVERABILITY

20.1 If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

21. INDULGENCE AND WAIVER

21.1 No delay or indulgence by TM in enforcing any terms of this Terms or Conditions or granting of time by TM to the Subscriber shall prejudice the rights or powers of TM under this Terms and Conditions or at law.

21.2 Failure by TM to exercise any part or all of its rights under this Terms and Conditions or any partial exercise shall not act as a waiver of such right nor shall any waiver by TM of any breach constitute a continuing waiver in respect of any subsequent or continuing breach.

22. BRIBERY, CORRUPTION, FRAUDULENT ACTS AND INDUCEMENT

22.1 Subscriber hereby warrant and undertake to comply with all applicable laws in Malaysia and, to the extent that it is relevant, any other jurisdiction in respect of bribery, corruption and/or fraudulent acts including to comply with TM anti-corruption policies and procedures in the course of performing and/or carrying out their obligations under and/or in connections with this Terms and Conditions.

22.2 Notwithstanding any provision of this Terms and Conditions, TM shall have the right to terminate this Terms and Conditions with immediate effect by written notice to the Subscriber if it learns that the Subscriber has breached any of the

terms set out in this clause and/or the Subscriber is found to have committed bribery, corruption and/or fraudulent acts prohibited under the applicable laws in Malaysia and, if applicable, any other jurisdiction in the course of performing and/or carrying out its obligations under and/or in connection with this Terms and Conditions.

22.3 Subscriber shall be liable for losses, damages, costs and expenses incurred by TM as a result of such termination ("Losses") based on sub-clause 21.2 above. Subscriber shall indemnify and render TM harmless from such Losses and to the extent such Losses are actual damages.

23. ASSIGNMENT AND NOVATION

23.1 TM may assign or novate this Terms and Conditions or any part thereof at any time to any party. For the avoidance of doubt, the Subscriber shall not assign any of his rights or obligations under this Terms and Conditions to any other party for any reason whatsoever.

24. CONTACT INFORMATION

24.1 For any inquiries, clarification, report, complaint, questions, comments or suggestions, Subscriber contact TM's representative via TM digital platforms at Live Chat.

25. ORDER OF PRECEDENCE

25.1 The subscription to the Unifi TV Biz Pack shall be governed by these Terms and Conditions and, where applicable, the Unifi Business Broadband Terms and Conditions.

25.2 In the event of any inconsistency or conflict between these Terms and Conditions and the Unifi Business Broadband Terms and Conditions in relation to the subscription to or use of the Unifi TV Biz Pack, these Terms and Conditions shall prevail to the extent of such inconsistency or conflict.

25.3 Where the Subscriber subscribes to the Unifi TV Biz Pack as a standalone service and does not subscribe to any Unifi Business Broadband service, these Terms and Conditions shall apply to such subscription.

(Appendix A to follow)

APPENDIX A

List of Unifi TV Biz Pack(s)

A. New Unifi TV Biz Packs launched in October 2026:

1. **SPORTS PACK**
2. **PRIME PACK**
3. **ALL-IN-ONE PACK**

Premium Channels

Sports Pack		Prime Pack		All-In-One Pack	
No	**Channel**	**No**	**Channel**	**No**	**Channel**
1	beIN SPORTS 1 HD	**1**	ABC Australia HD	**1**	ABC Australia HD
2	beIN SPORTS 2 HD	**2**	Al Jazeera HD	**2**	Al Jazeera HD
3	beIN SPORTS 3 HD	**3**	Animax HD	**3**	Animax HD
4	beIN SPORTS 4 HD	**4**	Asian Food Network	**4**	Asian Food Network
5	Celestial Movies HD	**5**	AXN HD	**5**	AXN HD
6	DEGUP HD	**6**	BBC Earth HD	**6**	BBC Earth HD
7	Dunia Sinema HD	**7**	BBC Lifestyle HD	**7**	BBC Lifestyle HD
8	HITS MOVIES HD	**8**	BBC News	**8**	BBC News
9	HITS Now HD	**9**	Cartoon Network	**9**	beIN SPORTS 1 HD
10	Inspirasi HD	**10**	CBeebies HD	**10**	beIN SPORTS 2 HD
11	Pesona HD	**11**	CCM	**11**	beIN SPORTS 3 HD
12	ROCK Action HD	**12**	CCTV-4 HD	**12**	beIN SPORTS 4 HD
13	Salam HD	**13**	Celestial Movies HD	**13**	Cartoon Network
14	Sensasi HD	**14**	CGTN HD	**14**	CBeebies HD
15	SIAR	**15**	CNA HD	**15**	CCM
16	SPOTV HD	**16**	DEGUP HD	**16**	CCTV-4 HD
17	SPOTV2 HD	**17**	DreamWorks HD	**17**	Celestial Movies HD
18	tvN Movies HD	**18**	Dunia Sinema HD	**18**	CGTN HD
19	Unifi Sports 1 HD	**19**	DW HD	**19**	CNA HD
20	Warner TV	**20**	Euronews	**20**	DEGUP HD
21	ZEE Cinema HD	**21**	HGTV	**21**	DreamWorks HD
		22	HITS HD	**22**	Dunia Sinema HD
		23	HITS MOVIES HD	**23**	DW HD
		24	HITS Now HD	**24**	Euronews
		25	Inspirasi HD	**25**	HGTV
		26	K-Plus HD	**26**	HITS HD
		27	Love Nature HD	**27**	HITS MOVIES HD
		28	Moonbug Kids HD	**28**	HITS Now HD
		29	NHK WORLD-JAPAN HD	**29**	Inspirasi HD
		30	Nick Jr. HD	**30**	K-Plus HD
		31	Nickelodeon HD	**31**	Love Nature HD
		32	Pesona HD	**32**	Moonbug Kids HD

		33	Phoenix Hong Kong Channel	**33**	NHK WORLD-JAPAN HD
		34	ROCK Action HD	**34**	Nick Jr. HD
		35	ROCK Entertainment HD	**35**	Nickelodeon HD
		36	Salam HD	**36**	Pesona HD
		37	Sensasi HD	**37**	Phoenix Hong Kong Channel
		38	SETI	**38**	ROCK Action HD
		39	SIAR	**39**	ROCK Entertainment HD
		40	Sony YAY!	**40**	Salam HD
		41	TVB Jade	**41**	Sensasi HD
		42	TVB Xing He	**42**	SETI
		43	tvN HD	**43**	SIAR
		44	tvN Movies HD	**44**	Sony YAY!
		45	Warner TV	**45**	SPOTV HD
		46	Zee Cinema	**46**	SPOTV2 HD
		47	Zee Tamil	**47**	TVB Jade
		48	Zee Thirai	**48**	TVB Xing He
				49	tvN HD
				50	tvN Movies HD
				51	Unifi Sports HD
				52	Warner TV
				53	Zee Cinema
				54	Zee Tamil
				55	Zee Thirai

Free-to-Air Channels

Sports Pack		**Prime Pack**		**All-In-One Pack**	
No	**Channel**	**No**	**Channel**	**No**	**Channel**
1	TV1	**1**	TV1	**1**	TV1
2	TV2	**2**	TV2	**2**	TV2
3	TV3	**3**	TV3	**3**	TV3
4	TV9	**4**	TV9	**4**	TV9
5	8TV	**5**	8TV	**5**	8TV
6	Didik TV KPM	**6**	Didik TV KPM	**6**	Didik TV KPM
7	Parlimen Malaysia HD	**7**	Parlimen Malaysia HD	**7**	Parlimen Malaysia HD
8	TV AlHijrah HD	**8**	TV AlHijrah HD	**8**	TV AlHijrah HD
9	TVS	**9**	TVS	**9**	TVS

OTT/Streaming Apps

	Sports Pack		Prime Pack		All-In-One Pack
No	**OTT/Streaming Apps**	**No**	**OTT/Streaming Apps**	**No**	**OTT/Streaming Apps**
1	Any 1 Streaming Apps * Viu * iQIYI * WeTV * CMGO * TVB Anywhere	1	Any 2 Streaming Apps * Viu * iQIYI * WeTV * CMGO * TVB Anywhere	1	Any 2 Streaming Apps * Viu * iQIYI * WeTV * CMGO * TVB Anywhere
2	SPOTV NOW			2	SPOTV NOW

B. Previous Unifi TV Biz Packs available prior to October 2026:

1. **FUN PACK**
2. **CORPORATE PACK**
3. **SPORTS PACK**

