

SPECIFIC TERMS: PRODUCT PLAN FOR BUSINESS **Unifi Air Biz 5G 149**
SERVICE

20230913

1. **GENERAL**

This is our pricing table for Unifi Air Biz 5G 149 ("Unifi Air Biz 5G Service") and it is applicable only to our business Consumer. This Rate Plan is incorporated and forms part of the **Business Terms and Conditions for unifi Air Biz Service** ("Business T&C").

These are some of our limitation you should be aware of:-

USAGE LIMITATION ON OUR DATA:-

➤ **OUR Unifi Air Biz 5G SERVICE IS ONLY AVAILABLE IN LOCATIONS WE HAVE 5G NETWORK COVERAGE AND IT IS LIMITED FOR YOUR USE IN MALAYSIA ONLY. PLEASE CHECK OUT OUR WEBSITE FOR MORE DETAILS [ON THE COVERAGE AREA.](#)**

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2. **OUR PLAN**

For further information on Unifi Air 5G Service plans, please refer to <https://unifi.com.my/business/products/wireless-broadband-unifi-air>

3. **REGISTRATION**

- Unifi Air 5G Service is only available within our 5G network only. You may check Unifi Air 5G Service availability at your address via our website at <https://unifi.com.my/business/products/wireless-broadband-unifi-air> or walk to any of our Unifi Store/TMpoint to check on the service coverage <https://unifi.com.my/support/find-tm-point>
- You can subscribe to the plans via our touchpoints below:
 - unifi website at unifi.com.my
 - SME consultant
 - Unifi Store
 - TM Resellers
 - TM Authorised Dealers
- You may register up to three (3) Unifi Air Biz 5G line at TMpoint however, if you would like to request more or already have three (3) existing unifi Air lines, Kindly Submit your next application to TM SME sales consultant for processing.
- Eligible applicants are required to bring valid documentations and other company details as below:
 - Photocopy of company director/authorised signatory's NRIC (both sides)/ Passport (for Non-Malaysians)

- o If you're an existing TM customer, please bring along your latest bill that is registered under your company name/Business Registration Number (BRN).
- o Company Authorisation Letter for non-director authorised signatory
- o Original or certified true copy of certified documents (whichever applicable)

Business Applicants	Documents
Private Company	i) Return for allotment of shares / Form 24, ii) Notification of change in the Register of Members / Form 49, iii) Users' Registration / Form 9 iv) Super form for Single Director Ownership
Sole Proprietor	Form D & A
Partnership	Form D & B
NGO/Association/ Corporation/ Embassy/ Government	Documents issued by relevant authorities

- Upon successful registration, You will receive one (1) set of 5G wireless router (power adaptor, LAN cable & Quick guide start) ("Equipment") & one (1) unit Unifi Air 5G sim card.
- You are required to pay RM149 as upfront payment for registration or RM300 if you are a non Malaysian.

4. **CONTRACT PERIOD**

- Upon successful registration, you will be bound with a minimum subscription period of 24 months contract ("Minimum Subscription Period").
- You may opt to terminate the service within the Minimum Subscription Period and be excluded from early termination fee if:-
 - I. Proven the 5G network experience based on registered service address is very bad or congested.
 - II. Proven wrong information from our customer service or reseller or agent.
 - III. Proven there is an element of fraud from our customer service or reseller or agent.
- However if the Unifi Air 5G Service is terminated before expiry of the Minimum Subscription Period, You will incur an early termination fee, which will be calculated based on the remaining balance and will be included in your final bill.

Formula:
[RM1,300* ÷ 24 months] x [Remaining month(s)] = [total penalty]

*Base Penalty: RM1,300.00

Example:

Early termination penalty calculation for Unifi Air 5G Service with 5 months remaining contract.

[RM54.20] x [5 months] = [RM271]

5. **SERVICE DISCLAIMER**

- The Unifi Air Biz 5G Air Service only applicable for those who stayed within 5G coverage areas. To check on the coverage, click [here](#).
- Service & assurance guarantee based on your registered service address that you have checked upon subscription.
- ***Unlimited term is subject to unifi Fair Usage Policy.**
unifi reserves the right to amend and vary the plan from time to time at its discretion or withdraw the plan at any time without assigning reasons for such withdrawal and migrate the Customer to another plan or promotional plan as unifi deems fit..
- The Unifi Air 5G service is not intended for resale purposes; it is meant for personal or non-commercial use only.

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