

**FREQUENTLY ASKED QUESTIONS (FAQ)
FOR
cari@unifi**

NO	QUESTION	ANSWER
About cari@unifi		
1	What is cari@unifi?	<ul style="list-style-type: none"> ▪ cari@unifi is a website for business owners to list their business via online for FREE. ▪ It helps business owners to further enhance the efficiency of their respective businesses and to expand their connection with their customers nationwide. ▪ For more info, visit our website here: http://ecommerce.unifi.com.my
Eligibility		
2	Who is eligible to list their business on cari@unifi?	<ul style="list-style-type: none"> ▪ cari@unifi is open to all business owners in Malaysia, aged 18 years old and above.
3	Can I still register to cari@unifi as individual without a Business Registration Number?	<ul style="list-style-type: none"> ▪ Yes. You can register to cari@unifi with your NRIC number. However, it is highly recommended to register with a Business Registration Number to keep your business listed on the website.
4	Are Non-Malaysians eligible to register for business listing on cari@unifi?	<ul style="list-style-type: none"> ▪ At the moment, the business listings are limited to Malaysian citizens only.
5	Are brand agents eligible to register on cari@unifi for business listing?	<ul style="list-style-type: none"> ▪ Yes. Brand agents are welcomed to list their businesses on cari@unifi as well.
Registration		
6	What are the documents that I need to submit for registration?	<ul style="list-style-type: none"> ▪ No supporting document is required. ▪ However, you are encouraged to upload minimum three (3) of your product photos to attract potential customers to browse your products.
7	I'm interested to list my business on cari@unifi. Where can I register?	<ul style="list-style-type: none"> ▪ You can register via online at https://unifi.my/listyourbizhere.
8	How can I change or update my business information after the registration is completed?	<p>You may change or update your listing information via http://ecommerce.unifi.com.my</p>

		<ul style="list-style-type: none"> Just click “Contact us” and fill up the request form. You will receive a notification once your information has been updated.
9	Do I have to be a unifi customer to register my business in cari@unifi?	<ul style="list-style-type: none"> Any local businesses can register and list their products or services at cari@unifi. cari@unifi is accessible to unifi customers as well as the general public.
10	How much do I need to pay to list my business in cari@unifi website?	<ul style="list-style-type: none"> Registration is FREE! So get your products or services listed in cari@unifi website now.
Listing		
11	What are the business listing categories available on cari@unifi?	<ul style="list-style-type: none"> Below are the categories of business available in cari@unifi: <ol style="list-style-type: none"> Food Fashion Home & Living Electronics Health & Beauty Mother & Babies Services
12	I can't find a suitable listing category for my business. What do I do?	<ul style="list-style-type: none"> For now, please choose the closest category best to describe your business and drop us a note on your proposed category through the “Contact us” form.
13	Is there any restriction or limitation in terms of products or services that can be listed in cari@unifi?	<ul style="list-style-type: none"> Business owners can list any products or services in cari@unifi, except products that are restricted or prohibited by local laws as clearly stated in the Terms & Conditions.
14	How do I know that my registration is successful?	<ul style="list-style-type: none"> You will receive an email confirmation upon successful registration.
15	Can I register on behalf of other business owner?	<ul style="list-style-type: none"> Yes. However, it is rightful for the business owner themselves to register their business with us.
16	Can I register multiple business listings under one (1) IC number?	<ul style="list-style-type: none"> Yes. You can register multiple business listings under a single IC number.
17	How long will it take for me to receive the notification on successful registration?	<ul style="list-style-type: none"> You will receive the confirmation email on successful registration approximately in three (3) working days.

<p>18</p>	<p>How long is the business listing will be available on the website?</p>	<ul style="list-style-type: none">▪ Your business info will remain available on the website if you register with your Business Registration Number.▪ For registration using NRIC number, your business listing will only be available on the website for six (6) months from the day you are listed in cari@unifi website. You are advised to update your Business Registration Number within the given time to remain listed on the website.▪ Just click “Contact us” and fill up the request form. You will receive a notification once your information has been updated.
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